

SHIPPING POLICY

Thank you for shopping at Conceptive Farmacia. Following are the terms and conditions that constitute our shipping policies.

Domestic Shipping Policy

All orders are within 2-3 shipping days. Orders are not delivered or shipped during weekends or holidays.

If we are experiencing a high volume of orders, shipments may be delayed by a few days. Please allow additional delay in transit and delivery. If there will be significant delay in shipment of your order, we will contact you via e-mail or telephone.

Shipping charges for your order will be calculated and displayed at checkout.

*Overnight delivery is only available for orders with delivery addresses within the state of Delhi.

CANCELATION POLICY

If you cancel your order BEFORE it has been shipped, you will be assessed a 15% cancellation fee before credit is issued.

If you cancel your order AFTER it has been shipped, please follow our Return Policies & Procedures. The cancellation will have to be treated as a Return with all applicable fees.

Orders which are REFUSED AT DELIVERY will be assessed all of the applicable fees listed above - including restocking, cancellation and other applicable fees.

RETURN POLICY

Refund/ Return policy must be made within 5 days of delivery date. You must contact Customer care of Contraceptive Farmacia to determine the best course of action. CF will not issue refunds for products purchased through other entities such as distributors or retail partners. Defective/ used units shall not be returned or refunded.

REFUND POLICY

All the returned units must be in their original condition. Once your return is received and inspected, we will notify you of the approval or rejection of your refund. If you are approved, your refund will be processed and a credit will be automatically sent to your credit card or to your original method of payment, within a certain amount of days. Please allow for a period of upto 14 days for us to process the refund.